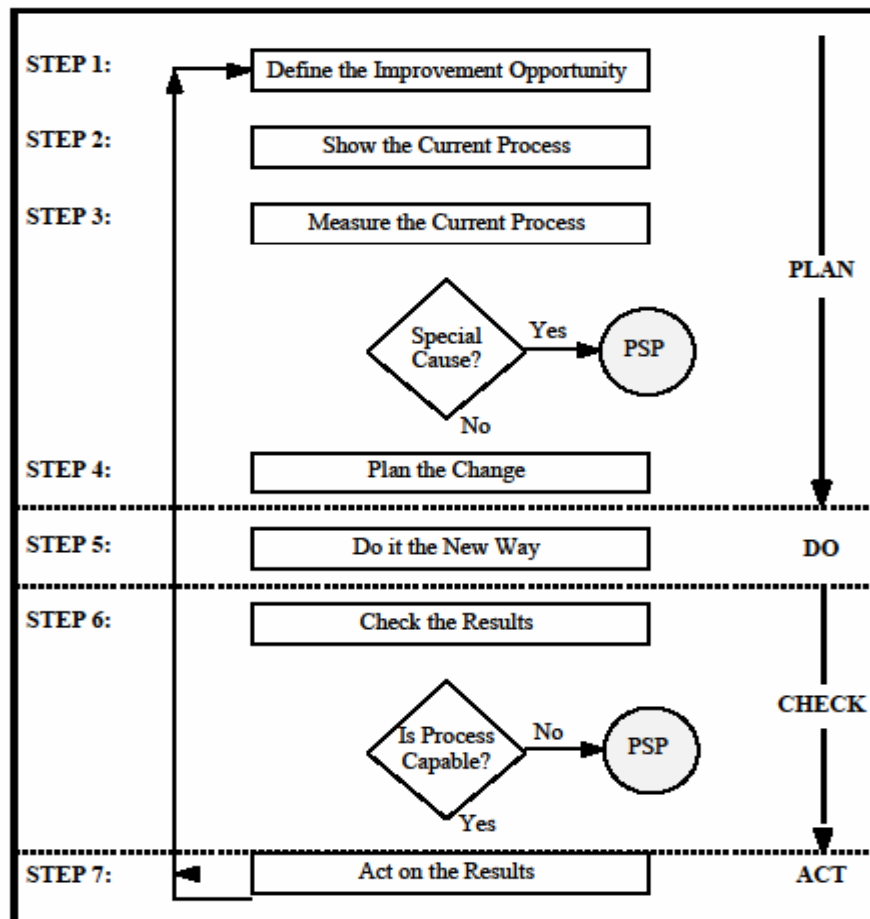


THE CONTINUOUS IMPROVEMENT FLOW CHART (PDCA)



<http://kmankzk.wordpress>

sumber : "The PDCA Improvement Process" - Quality Journal, April 1995