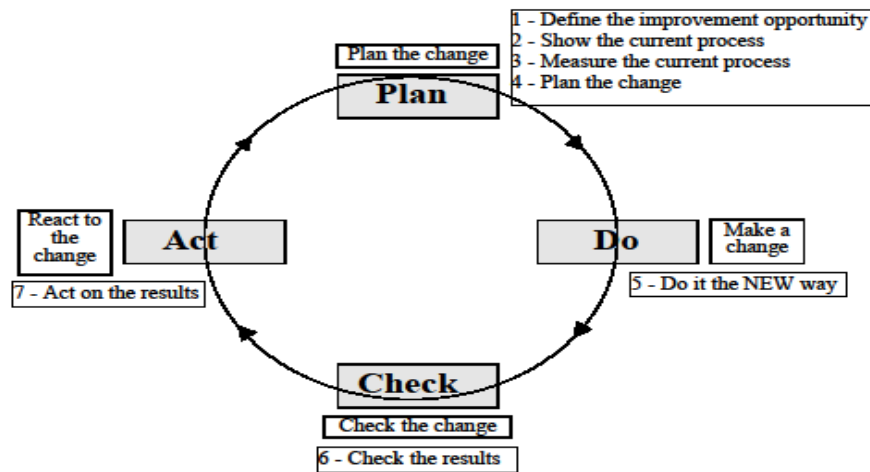


THE PLAN-DO-CHECK-ACT (PDCA) CYCLE

- Developed by Walter Shewhart (Shewhart Cycle)
- Popularized by Deming (Deming Cycle)
- Also known as Plan-Do-Study-Act (PDSA)



- PDCA serves as the framework; detailed steps are added.
- Tools are used to accomplish the steps.

<http://kmankzk.wordpress>

sumber : "The PDCA Improvement Process" - Quality Journal, April 1995